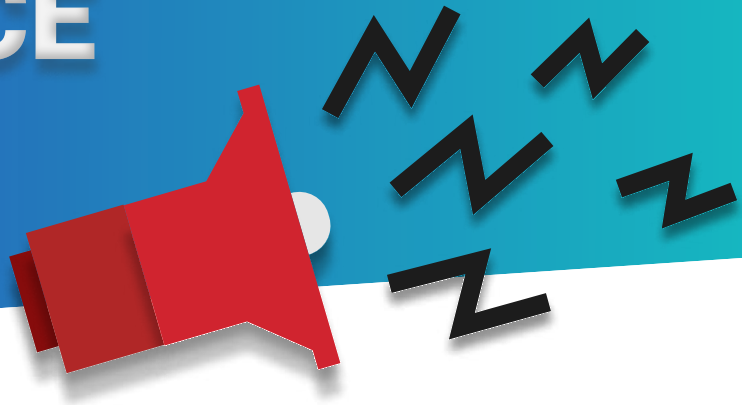




SEND VOICE BLAST



Upload Audio File

1. Go to  module and click  Audio Management

2. Click the button

Upload Audio File

3. Write description

4. Audio File

Choose File



Only MP3, WAV and WMA are allowed. Maximum file size is 2MB.

5. Click the button

Upload

1

Simple Voice Broadcast (Play Balance)

1. Go to  module and click  Voice Blast

2. Click the button

+ Create Voice Blast

3. Name for the campaign

4. Max try

System default setting, optional to change.

5. Try interval

System default setting, optional to change.

8. Sound File

Choose the audio file from the drop down menu. You can select up to 3 different sound files.

9. Play Balance

Do Not Play Balance

Play After Sound 1

Allow to play monetary value after the selected sound file. If you don't wish to play the monetary value, choose the option *Do Not Play Balance*.

10. Delivery Detail

Schedule the campaign date and time.

6. Choose the caller ID

7. Broadcast Type

- Simple Broadcast
- IVR Call Flow

11. Recipient(s) Phone Number

- Phone Numbers
Manually key in. Follow the guide in the web.
- Upload Phone Numbers
Upload CSV file.

12. Validation of phone numbers

- Ignore Invalid Numbers
Optional. Tick the box if you wish to validate the phone numbers.



13. Click the button

Create

OR

IVR Voice Broadcast

2

1. Go to  module and click  Voice Blast

2. Click the button

+ Create Voice Blast

3. Name for the campaign

4. Max try

System default setting, optional to change.

5. Try interval

System default setting, optional to change.

6. Choose the caller ID

7. Broadcast Type

- Simple Broadcast
- IVR Call Flow

8. Interactive Voice Response Call Flow

Choose the IVR Call Flow from the drop down menu.

9. Delivery Detail

Schedule the campaign date and time.

10. Recipient(s) Phone Number

- Phone Numbers
Manually key in. Follow the guide in the web.
- Upload Phone Numbers
Upload CSV file.

11. Validation of phone numbers

- Ignore Invalid Numbers
Optional. Tick the box if you wish to validate the phone numbers.

12. Click the button

Create